Getting Started Guide

SDC

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Your 1:1 lessons or Writing Correction service

If you have ordered 1:1 lessons or Writing Correction service only, the customer service team will be in touch to arrange these with you.

If you have ordered a digital course with 1:1 lessons, i.e. a Premium subscription, you will receive an email with a link to SLC Campus where you can access your course.

If you do not receive the email giving you access, please first check your spam or junk folder before reaching out for support from the customer service team.

Add more lessons

Want extra practice? You can book additional lessons with your teacher at any time! Just email us at admin@specialistlanguagecourses.com

-we'll handle the rest for you.



Accessing your course

Once you have completed your purchase, you can view the details of your subscription on the booking screen. You will also receive an email with your login details.

An account has been set up for you automatically. In your account, you will be able to cancel your subscription at any time, order again, change or delete your payment method or change your password.

If you click on view from your screen, you will be taken to your account menu, where you will be able to manage your subscription. Alternatively, you can log in at any time <u>clicking here.</u>

View the status of your subscription in your account,					
Downloads					
Product			Downloads remaining	Expires	Download
			A	Never	Getting Started Guide
Order details					
Product				Tot	af
Subtotal:				-678	
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Subscription	Status	Next paymer	nt.	Total	100-00
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Upon purchase you will also receive an email asking you to verify your new account in our learning platform: **Magnet**. Please click on the link provided in the email and follow the instructions.

Please note: if you have not received the email in your inbox, please check your junk/spam mail.

Once you have verified your account, you will be taken to your account dashboard

You will find your course in the 'Courses' tab:



Just click on the course to start your learning. From now on, each time you want to access your course, simply go <u>here</u> and log in.



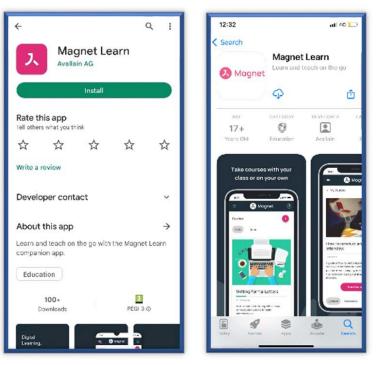
Downloading the app

To install the Magnet Learn app in your mobile devices:

Note: The procedure below describes the process for installing Magnet Learn on Android devices. The process on Apple devices will be very similar with possible variations in permissions that you need to give for a successful installation.

Step 1:

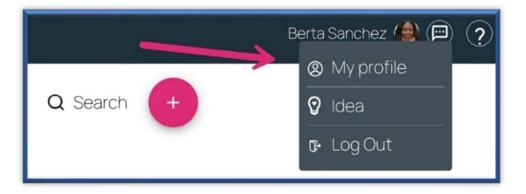
- Go to the **Google Play Store** or the **Apple Store** and download **Magnet Learn** on your
 Mobile phone.
- Open the app and click Scan **QR code.**
- Allow Magnet to take pictures and record video.
- Allow Magnet to record audio.





Step 2:

Log into your account on Magnet on your PC/laptop and go to your Profile.



Scroll down to the App download section and click on the QR symbol.

Mobile app Install the app on your d code to sync your profile	
Desktop app	A Installed
Notifications	



Now scan the QR code with your phone.



On your mobile, click Continue to agree to the cookie usage and enter your password.



More support

For any problems or support enquiries, please visit our FAQ page by <u>clicking here</u> or email us at <u>admin@specialistlanguagecourses.com</u>

Very best from all of us at



