



Medical Communication Skills Course

Improve how you talk to patients, their families and your colleagues

On this special online course, you work with an experienced medical English teacher to develop your clinical communication skills. Learn to communicate sensitively, appropriately, effectively and confidently – from complex, high stakes interactions to informal, idiomatic everyday ones.

Topics include:

- Giving patient-centred interviews
- Building positive relationships in a clinical setting
- Moving between medical and everyday language
- Breaking bad news
- Managing someone's anxiety and upset
- Giving effective advice and instructions
- Demonstrating empathy and active listening skills
- Understanding informal, idiomatic language

Start date: March 2026

Times to be confirmed

Classes are online on Zoom

Register your interest now!

Contact

Ferzana Kusair

Employability for Overseas Nationals (EON)

High Skills Employment Advisor

Local Government East

Strategic Migration Partnership

