



How to use the role card in OET speaking



- ✓ Read the role card carefully to find out information about the situation
- ✓ Underline the function verbs
- ✓ Think about how the conversation might flow
- ✓ Brainstorm useful language

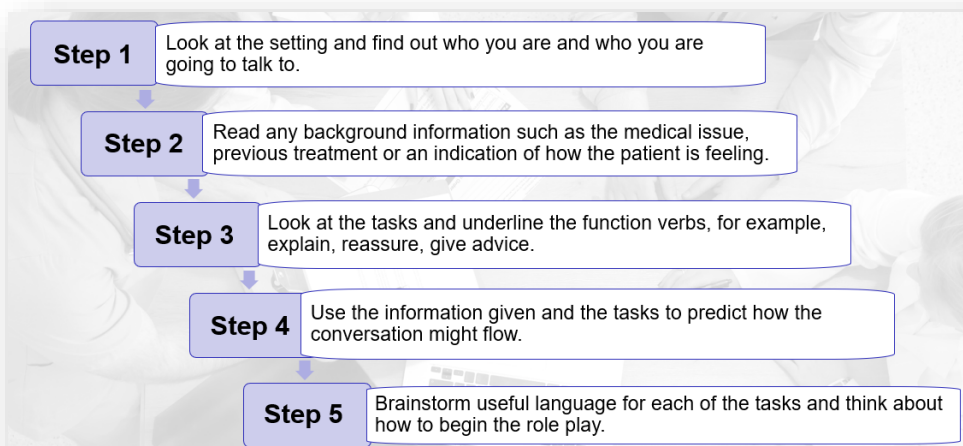
What's on the role card

- The setting
- Information about the patient
- Tasks

ROLE CARD
Setting: Accident & Emergency
Nurse: You are talking to the mother of a child who has had a flareup of eczema. The child has been scratching their skin, which is now weeping (has a discharge). The mother refuses to use steroid creams, because of concerns over steroids
Task: <ul style="list-style-type: none"> ▪ Find out about the current skin problem ▪ Explain the importance of using a moisturising cream ▪ Reinforce the occasional need for the steroid cream ▪ Give advice on managing eczema (temperature of room, cotton clothes, non-perfumed soap)

Specialist Language Courses
 adapted from source: OET Speaking For Nurses 2, Virginia Allum
specialistlanguagecourses.com

How to use the role card



ROLE CARD

Setting: Accident & Emergency

Nurse: You are talking to the **mother of a child** who has **had a flareup of eczema**. **The child has been scratching their skin, which is now weeping** (has a discharge).

The mother refuses to use steroid creams, because of concerns over steroids

A & E nurse

speaking to a mother

indication of the mother's feelings

medical issue

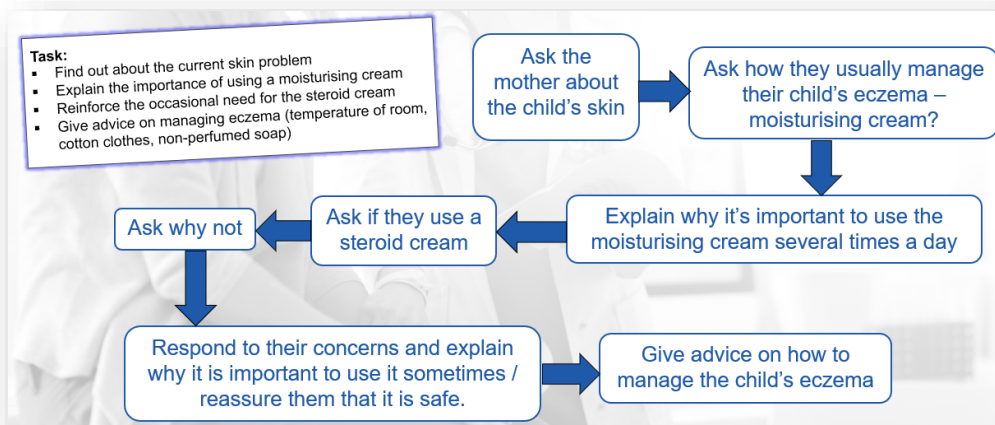
How to use the preparation time

Underline the key verbs

Task:

- Find out about the current skin problem
- Explain the importance of using a moisturising cream
- Reinforce the occasional need for the steroid cream
- Give advice on managing eczema (temperature of room, cotton clothes, non-perfumed soap)

Predict the flow of the consultation





Think of useful language

Could you tell me...?

It's very important that you...

So there are some things you can do to help....

It's essential that you....

Let me reassure you...

Task:

- **Find out** about the current skin problem
- **Explain the importance of** using a moisturising cream
- **Reinforce** the occasional need for the steroid cream
- **Give advice** on managing eczema (temperature of room, cotton clothes, non-perfumed soap)

It's a good idea to...

I recommend..

You should...

Think how to begin the consultation

Hello, my name's Jo, one of the nurses here on A&E. I see you have come with your daughter. Could you tell me what seems to be the problem?