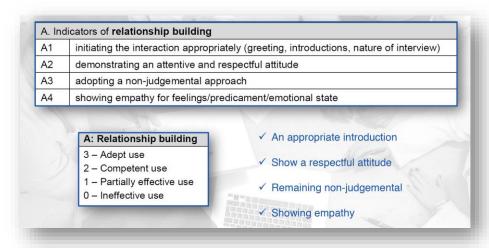


OET Speaking Meeting the assessment criteria: Relationship Building



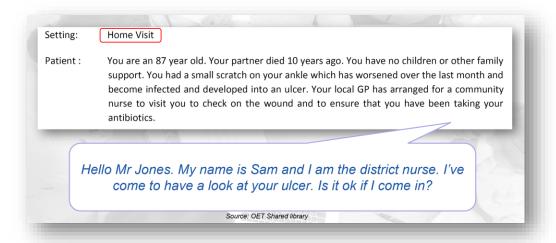
- Introduce yourself appropriately
- ✓ Be empathetic
- ✓ Listen and focus

What do the descriptors mean?



How to improve in this area

Starting the role play appropriately



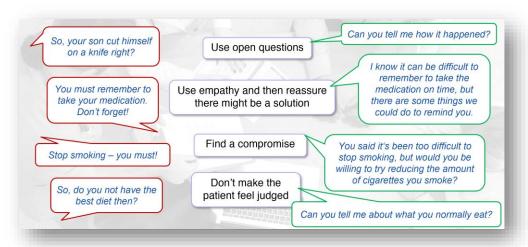




Attentive & respectful attitude

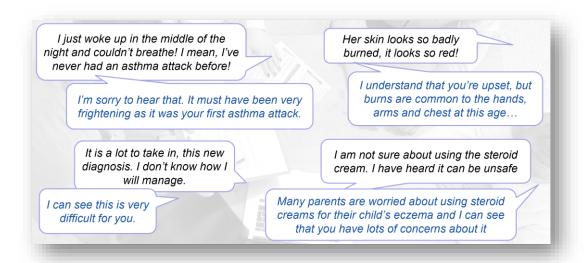


Remaining non-judgemental



Empathy





Study ideas

